

### SHIVAJI UNIVERSITY, KOLHAPUR - 416 004, MAHARASHTRA

PHONE: EPABX - 2609000, www.unishivaji.ac.in, bos@unishivaji.ac.in

### शिवाजी विद्यापीठ, कोल्हापूर - ४१६ ००४, महाराष्ट्र

दूरध्वनी - ईपीएबीएक्स - २६०९०००, अभ्यासमंडळे विभाग — ०२३१—२६०९०९४



Date: 19/07/2023

Ref. No./SU/BOS/Humanities/541

To,

The Principal, All Concerenced Affiliated Colleges/Institutions, Shivaji University, Kolhapur

Subject : Regarding syllabi of B. A. Part II (sem. III & IV) degree programme under the Faculty of Humanities as per National Education Policy, 2020 (NEP)

Sir/Madam,

With reference to the subject mentioned above I am directed to inform you that the University authorities have accepted and granted approval to the revised syllabi, equivalence and nature of question paper of B. A. Part II (Sem. III & IV) under the Faculty of Humanities as per National Education Policy, 2020. (NEP)

English (Comp.)	English (Opt.)	Linguistics (I.D.S.)	Sanskrit	Kannada
Business Administration	Marathi	Ardhamagadhi	Hindi	Urdu
S.P. & Comm. Corresp.	Sociology	Political Science	Psychology	Economics
Industrial Psychology	Geography	Human Development	Philosophy	History
Defence Study (Entire)				

This syllabi shall be implemented from the academic year 2023-24 onwards. A soft copy containing the syllabus is attached herewith and it is also available on university website <a href="https://www.unishivaji.ac.in">www.unishivaji.ac.in</a> (Online Syllabus).

For students of Distance Education this syllabi be implemented from the academic yerar 2023-24.

You are therefore, requested to bring this to the notice of all students and teachers concerned. Thanking you,

Encl: As above

Dr. S. M. Kubal) Dy. Registrar

Yours faithfully

Copy to,

For Information and necessary action.

Dean, Faculty of Humanities.	Computer Center/I. T. Cell.	
Chairman, B.O.S./Ad-hoc oard under faculty of Humanities.	Eligibility Section.	
Director, Board of Examinations & Evaluation	P. G. Seminar Section.	
Appointment Section A & B	Distance Education Section.	
B. A. Exam. Section.	Affiliation Section (T. 1 & T 2)	
P. G. Admission Section.		

#### B.A. Part II Semester ~ III

Inter - Disciplinary Subject

# Secretarial Practice and Commercial Correspondence. Paper: I Secretarial Practice

Course Objectives: 1) To acquaint with secretarial career

2) To understand the nature of office equipment and communication

Unit - I : Secretary - Meaning, definition, characteristics, importance and types of secretary, Secretarial skills. Qualities of a good secretary

(15 Periods)

#### Unit - II: Company Secretary.

Meaning, Qualification Appointment and role of company secretary, career in company secretariship. (15 Periods)

-----

#### Unit - III: Office Equipment

Meaning and importance of office furniture, factors to be considered in Selection of office furniture.

Office Machines - Meaning, importance and types.

Printers, Scanners, Copiers and computers – their meaning and importance.

(15 Periods)

#### Unit - IV: Office Communication and Filing

Office communication – Meaning, internal and external communication, means of communication, essentials of effective communication

Filing – Meaning, importance and types.

(15 Periods)

#### **Recommended Books**

- 1. Ms. Toral Juthani & Ms. Urvi Mehta A Text Book of Secretarial Practice-
- 2. Jain and Dugar Secretarial Practice and Business Correspondence World Press, Calcutta.
- 3. Beamer, Hanna and Pophm-Effective Secretarial Practice-South Western Publishing Co., New York.
- 4. D. C. Finklhor College Course in Secretarial Duties Prentice Hall, New York

- $5.\ L.\ I.\ Hutchinson$  Standard Hand Book for Secretaries, Mac Graw Hill Book Co., New York
- 6. L. E. Fraiby Hand Book of Business Letters Super Book House, Bombay
- 7. S. P. Arora Office Organisation and Management Vikas Publishing House Pvt. Ltd. New Delhi
- 8. Nagamia and Bahi Modern Business Correspondence and Writing- Hind Kitabs Ltd. Bombay  $\mathbf{1}$
- 9. J. Stephenson Priciples and Practice of Commercial Correspondence Issac Pitman and Sons Ltd., London
- 10. M. Arif Khan- Theory & Practice of Insurance
- 11. Indian Institute of Banking and Finance- Pricipals and Practices of Banking

#### B.A. Part II Semester - IV

Inter - Disciplinary Subject

## Secretarial Practice and Commercial Correspondence. Paper: II Commercial Correspondence.

- Course Objectives: 1) To acquaint with the nature of commercial correspondence and its technical aspects
  - 2) To understand the nature of insurance and banking services.
  - 3) To develop writing skills by drafting of commercials letters and meeting related items

Unit - I: Commercial Correspondence - nature, Importance of Commercial

Correspondence. Layout of commercial letters.

Types of commercial letters - Letters of enquiry, Quotations, Orders,

Compliance of Orders, Complaints and their settlements, Collection of Letters.

(15 Periods)

#### Unit - II: Meetings

Meaning and types of meetings

Secretary's duties relating to convening and conducting of meetings

Drafting of notices and minutes

Report Writing - Meaning, contents and precautions to be taken in writing reports.

(15 Periods)

#### Unit - III: Banking

Definition and importance of a bank

Acceptance of deposits and granting of loans

Opening a current account.

Applying for bank loan

(15 Periods)

#### Unit - IV: Insurance

Meaning, Principles and importance of insurance

Types of insurance

(15 Periods)

#### **Recommended Books**

- 1. Ms. Toral Juthani & Ms. Urvi Mehta A Text Book of Secretarial Practice-
- 2. Jain and Dugar Secretarial Practice and Business Correspondence World Press, Calcutta.
- 3. Beamer, Hanna and Pophm-Effective Secretarial Practice-South Western Publishing Co., New York.
- 4. D. C. Finklhor College Course in Secretarial Duties Prentice Hall, New York
- 5. L. I. Hutchinson Standard Hand Book for Secretaries, Mac Graw Hill Book Co., New York
- 6. L. E. Fraiby Hand Book of Business Letters Super Book House, Bombay
- 7. S. P. Arora Office Organisation and Management Vikas Publishing House Pvt. Ltd. New Delhi
- 8. Nagamia and Bahi Modern Business Correspondence and Writing-  $\operatorname{Hind}$  Kitabs  $\operatorname{Ltd}$ . Bombay 1
- 9. J. Stephenson Priciples and Practice of Commercial Correspondence Issac Pitman and Sons Ltd., London
- 10. M. Arif Khan-Theory & Practice of Insurance
- 11. Indian Institute of Banking and Finance- Pricipals and Practices of Banking